

Overview and Scrutiny Recommendation Tracking Update

'A great place to live'

Issue Improving Recycling	Recommendation Date 7 November 2007	Yellow
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This review examined the issue of recycling to investigate the measures the Council has introduced and may introduce in the future and feed into the introduction of a new integrated waste contract in 2008. The final report made 11 recommendations for implementation.	Response / Progress Whilst progress has been made against the 11 recommendations arising from the review, some actions have not been fully implemented due to delays in the tender process for the new recycling contract. The update is attached at appendix 2 for Members' information.	

Issue Leaseholders – A Study of Customer Care	Recommendation Date 3 October 2007	Green
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This recent review was designed as a case study of the customer care received by people using Council services. In total 19 recommendations were made as a result, with 15 of these specifically for the leaseholder.	Response / Progress Of the 19 recommendations made by the review group, all are either implemented or on track to be completed within the timescales. The update is attached at appendix 3.	

'A safe and supportive community'

Issue Tower Hamlets Hostels and Move On Strategy	Recommendation Date 7 November 2007	Green
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This review was conducted in order to review the draft Tower Hamlets Hostels and Move-On Strategy. Twelve recommendations in total were presented to Cabinet arising out of the review.	Response / Progress Of the 12 recommendations made, 9 have now been implemented and completed as shown in appendix 4. Three are partially completed but remain on track. In terms of recommendation 5, a response from the Department for Work and Pensions is attached at appendix 5 for Members information.	

Issue Review – Domestic Violence	Recommendation Date 4 April 2006	green
Monitoring Status – Maintain annual monitoring		
Recommendation This review considered domestic violence in Tower Hamlets and the multi-agency response to the issue. The report made 12 recommendations for action.	Response / Progress A full update on implementation of the recommendations was provided in March 2008. All the recommendations have been completed. A further update will be provided in March 2009.	

‘A prosperous community’

Issue The Determination of Major Planning Applications	Recommendation Date 8 th January 2008	Yellow
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This recent Challenge Session examined how the Council determines major planning applications, with a particular focus on new arrangements to increase public consultation around the pre-application planning process. The session resulted in 7 recommendations.	Response / Progress Progress has been made against all 7 recommendations following the Challenge Session in late 2007, as detailed in appendix 6. It should be noted that recommendations 2 and 3 have met with resistance from applicants and officers have been unable to compel all applicants to conform.	

Issue Graduate Unemployment	Recommendation Date 5 December 2007	Green
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This recent review examined the issue of the transition from education to employment amongst young people in the borough. Seven resulting recommendations were presented to Cabinet.	Response / Progress The action plan arising from the review was submitted to the OSC meeting in March 2008. An appendix showing progress made against the recommendations is attached at appendix 7. Progress has been made against all seven recommendations, with the exception of recommendation 1, for which no further funding has been identified.	

Issue Revisiting the Scrutiny Review of the Youth Service Plan	Recommendation Date 4 March 2008	Yellow
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This Challenge Session revisited the	Response / Progress The action plan and update from this recently held	

Scrutiny Review of Youth Services that was conducted in 2005. 8 new recommendations were made as a result of the session.	challenge session is attached at appendix 8. Progress has been made against all 8 recommendations, however work is being undertaken and further progress is expected, as detailed in the appendix 8.
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Issue School Exclusions	Recommendation Date 4 April 2006	Green
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Monitoring Status – Maintain annual monitoring

Recommendation This review looked at school exclusions within the borough to increase understanding of the issues, the support available and action being taken to deal with them. It made 10 recommendations to Cabinet.	Response / Progress An update report showing progress on the implementation of the recommendations was submitted to the March 2008 meeting. A further update will be submitted in March 2009.
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‘One Tower Hamlets’

Issue The role of Ward Councillors in the Tower Hamlets Partnership	Recommendation Date 7 February 2006	Green
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Monitoring Status – No further monitoring

Recommendation This review was conducted in 2005/06 and considered the role of councillors in the Partnership. It resulted in a report with 11 recommendations for action.	Response / Progress All 11 recommendations have been implemented, as reported in March 2008. It was proposed at that time that no further monitoring take place, however this update has been provided due to the recent refresh of the Partnership’s governance structures.
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Issue Interpreting and Translation Provision Challenge Session	Recommendation Date 10 June 2008	Yellow
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Monitoring Status – Maintain six-monthly monitoring

Recommendation This Challenge Session was held to examine current interpreting and translation provision within the Council in the light of publication of the DCLG report ‘Guidance for Local Authorities on translation of publications’. 7 recommendations were made as a result of the session which was also attended by a number of representatives from partner organisations.	Response / Progress The action plan and update from this recently held Challenge Session is attached at appendix 10. There has been progress made against most of the 9 recommendations, however the yellow traffic light status denotes that some of this work is in the early stages and there is further progress needed, as detailed in the appendix.
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'A healthy community'

Issue Access to GP and Dentistry Services	Recommendation Date 5 December 2007	Green
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This review was conducted by the Health Scrutiny Panel and examined what level of access residents in the borough have to GP and dentistry services. Consequently 11 recommendations were made to the PCT.	Response / Progress Of the 11 recommendations made from the challenge session, all are either implemented or on track to be completed within the timescale. The update is attached at appendix 11.	

Issue Tobacco Cessation in Tower Hamlets	Recommendation Date 30 July 2008	Yellow
Monitoring Status – Maintain six-monthly monitoring		
Recommendation This review was conducted by the Health Scrutiny Panel and examined the provision and impact of tobacco cessation services in Tower Hamlets. A total of 9 recommendations arose from the review, for both the PCT and LBTH.	Response / Progress An update on progress made against the recommendations is attached at appendix 12. Progress has been made with all recommendations however there has been some slippage with recommendation 9 due to delays in the tendering process.	

Issue Delivering Choosing Health: A Case Study of Obesity	Recommendation Date 26 September 2006	Green
Monitoring Status – Maintain annual monitoring		
Recommendation This review considered the Government's Delivering Choosing Health initiative through a case study of services and initiatives aimed at tackling obesity. It made 12 recommendations to the Council and Tower Hamlets PCT.	Response / Progress An update was submitted in March 2008 charting the progress made in implementing the recommendations. A further update will be made in March 2009.	

'Excellent public services'

Issue The use of consultants	Recommendation Date 30 July 2008	Yellow
Monitoring Status – Maintain six-monthly monitoring		
Recommendation	Response / Progress	

This review was established in order to investigate the use of consultants internally within the Council, leading to 7 recommendations being made.

This review was recently approved by Cabinet and is in the early stages of implementation. However there has been progress against 5 of the 7 recommendations as shown in appendix 13.

